



April 21, 2020

Dear Residents and Associates,

As we have previously communicated, the health and safety of our residents and associates are our top priorities. Friendship Village has been monitoring and adhering to all COVID-19 precautionary guidelines from the Centers for Disease Control, the Illinois Department of Public Health, Centers for Medicare and Medicaid Services (CMS), and infection control experts. Visitors are prohibited from the building. We are observing enhanced sanitation protocols and we are screening all associates as they enter the building.

We reported on April 11 that we were notified of an associate who tested positive for COVID-19 while at home. We have been in continual contact with the associate and are pleased to report the associate is recovering and doing quite well.

On April 20, we learned from a family member that a second associate has tested positive for COVID-19. This associate is being cared for at a hospital. We continue to be in contact with the associate's family to deal with this hospitalization and monitor the associate's progress.

Also on April 20, we were notified by the hospital that one of our residents from independent living, who had been admitted earlier, tested positive for COVID-19. We were notified today the resident passed away. The resident had chronic health issues and was placed on hospice prior to passing.

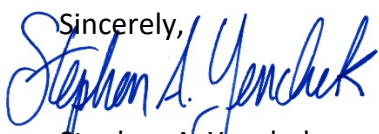
People with whom these individuals interacted in the prior 48 hours are being contacted.

There are currently no other known cases of COVID-19 at Friendship Village. We continue to ensure our residents and staff are protected from this virus. Residents are continuing to stay within their own apartments where they are receiving delivery of their meals, and have access to many engaging activities via our in-house television station. Every associate continues to be screened daily with symptoms and temperature assessment before entering the community. Furthermore, all staff members are wearing personal protective equipment for the entirety of their work shifts.

We understand that you are deeply concerned about this unprecedented situation. We are, too. We continue to take every precaution prescribed by state and national health agencies, and adapt these requirements to best fit our community circumstances.

We offer our prayers for the individuals and their family members who have been impacted by this virus.

We will continue to update you as further information becomes available.

Sincerely,

Stephen A. Yenchek
President & CEO