



April 28, 2020

Dear Residents and Associates,

As we have previously communicated, the health and safety of our residents and associates are our top priorities. Friendship Village has been monitoring and adhering to all COVID-19 precautionary guidelines from the Centers for Disease Control, the Illinois Department of Public Health, Centers for Medicare and Medicaid Services (CMS), and infection control experts. Visitors are prohibited from the building. We are observing enhanced sanitation protocols and we are screening all associates as they enter the building,

On the afternoon of April 27th, we were informed of an associate who tested positive for COVID-19 while at home. We have been in regular contact with the associate and are pleased to report the associate is recovering and doing well. This associate followed our guidelines and did not come to work because of feeling ill.

You may also recall that a group of residents were tested as a precautionary measure in response to this associate finding. We are pleased to report that all residents tested were negative for COVID-19.

You will notice as testing becomes more available, more positive results will be identified. You may also observe that additional precautions may be taken in specific areas of our building that would include increased disinfection of common areas and high touch surfaces, use of additional personal protective equipment (PPE) or isolation procedures. These measures are taken to contain the virus and reduce the spread.

We continue to ensure our residents and staff are protected from this virus. Residents are continuing to stay within their own apartments where they are receiving delivery of their meals and have access to many engaging activities via our in-house television station. Every associate continues to be screened daily with symptoms and temperature assessment before entering the community. Furthermore, we continue to focus on infection control measures by assuring all staff members are wearing personal protective equipment for the entirety of their work shifts, promotion of hand washing/hand sanitizing and physical distancing whenever possible.

We understand that you are deeply concerned about this unprecedented situation. We are, too. We continue to take every precaution prescribed by state and national health agencies and adapt these requirements to best fit our community circumstances.

We offer our prayers for the associate and the associate's family members who have been impacted by this virus.

We are beginning a new process for notification and, starting this week, you will receive notifications of any new pertinent information each Wednesday.

Sincerely,

A handwritten signature in blue ink that reads "Stephen A. Yenchek".

Stephen A. Yenchek
President & CEO