



April 26, 2020

Dear Residents and Associates,

As we have previously communicated, the health and safety of our residents and associates are our top priorities. Friendship Village has been monitoring and adhering to all COVID-19 precautionary guidelines from the Centers for Disease Control, the Illinois Department of Public Health, Centers for Medicare and Medicaid Services (CMS), and infection control experts. Visitors are prohibited from the building. We are observing enhanced sanitation protocols and we are screening all associates as they enter the building,

On April 25th, we had been informed of an associate who tested positive for COVID-19 while at home. We have been in regular contact with the associate and are pleased to report the associate is recovering and doing well. This associate followed our guidelines and did not come to work because of feeling ill.

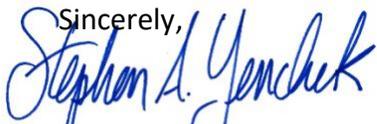
Those people with whom this associated has interacted in the 48 hours prior to the positive test result are being contacted.

We continue to ensure our residents and staff are protected from this virus. Residents are continuing to stay within their own apartments where they are receiving delivery of their meals and have access to many engaging activities via our in-house television station. Every associate continues to be screened daily with symptoms and temperature assessment before entering the community. Furthermore, all staff members are wearing personal protective equipment for the entirety of their work shifts.

We understand that you are deeply concerned about this unprecedented situation. We are, too. We continue to take every precaution prescribed by state and national health agencies and adapt these requirements to best fit our community circumstances.

We offer our prayers for the associate and the associate's family members who have been impacted by this virus.

We will continue to update you as further information becomes available.

Sincerely,

Stephen A. Yenchek
President & CEO