



January 18, 2021

Dear Friendship Village Resident,

Throughout the COVID pandemic we have stressed the fluid, evolving nature of this experience. We responded to directives from federal, state and local regulatory authorities and have modified our operational practices as we learned more about the virus and the actions we could implement to mitigate its spread.

You'll recall, during late spring these steps included written plans, distributed to residents, staff and family via our CareMerge system. These plans are integrated with published external community COVID positivity testing results and our internal results. These established phasing plans are designed to move the community along a continuum of open to restricted and back in response to variable circumstances. The plans have worked effectively and contributed significantly to the beneficial outcomes we have achieved.

Our Phoenix Task Force, an interdisciplinary group of associates from both communities, has discussed possible actions given these changes. The Task Force has also received recommendation from resident participants in its deliberations, bringing a variety of circumstances under review including the recent and upcoming availability of COVID vaccination.

The Task Force is recommending that our communities move forward with modification of Independent Living visiting permissions as allowed by Illinois mitigation standards, virus prevalence factors and ability to achieve required operating change.

The requirements associated with this action are detailed in the attached addition to our original Independent Living Visitation Plan.

As we move through this next portion of our COVID experience it is reasonable to assume we will experience both change we see as desirable or undesirable. Our Independent Living Visitation Plan helps us accommodate either. Please review its attached requirements. Questions should be directed to Colleen Kowalewski, Director, Life Services-Home Care ([Colleen.Kowalewski@myFSO.org](mailto:Colleen.Kowalewski@myFSO.org), (847-884-5020) and Steve Yenchek, President and CEO, FSO ([Stephen.Yenchek@myFSO.org](mailto:Stephen.Yenchek@myFSO.org), (847-884-5007).

Respectfully,

A handwritten signature in blue ink that reads "Stephen A. Yenchek".

Stephen A. Yenchek  
President and Chief Executive Officer  
Friendship Senior Options NFP