



FRIENDSHIP SENIOR OPTIONS REOPENING PLAN EFFECTIVE June 1, 2020

The COVID-19 pandemic has affected all of us in some form or fashion over the last several months. Residents, associates and families have altered the way in which they have gone about their lives, behaving in a different manner that has decreased the incidence and spread of the virus over time.

Friendship Senior Options (FSO) has had to change how we operate and provide services so we can continue to maintain a healthy and safe environment for our residents, associates and the greater public.

As FSO begins to reopen and restore levels of service, our affiliates may have customized responses based upon the nature of their operations. Each community must be able to support and sustain phasing requirements of the Restore Illinois Plan and FSO policy in order to move forward with specific aspects of the reopening plan. As FSO pursues the course of our plan...

We Will

- Conduct operations safely for associates and use techniques, approaches and equipment in a manner consistent with best practices established by professionals both inside and outside of our organization.
- Maintain compliance with applicable laws and regulations as may be established by the federal, state and local governmental jurisdictions having authority over our organization including but not limited to Illinois Department of Public Health, Centers for Disease Control, Centers for Medicare and Medicaid, Occupational Safety and Health Administration.
- Place significant importance on the “Restore Illinois” plan. Our operations will pursue optimal compliance with its guidance, as it may evolve.

- Require those doing business with FSO and affiliates to achieve and maintain these standards and sustain compliance with additional requirements depending on the nature of their involvement.
- Organize and conduct operations in a manner supportive of the optimal “greater good” recognizing that some residents or associates may have personal preferences to the contrary.
- Operate in a fiscally responsible manner.
- Monitor processes and communicate phasing progression and plan modifications along the way for the duration of the plan.

The Restore Illinois Plan is defined in phases. Our compliance with each phase will affect our residents, our associates and our operations. Operational changes may occur as needed during any phase. Factors that could lead to changes include:

- Sustained rise in COVID-19 positivity rate
- Sustained increase in community hospital admissions for COVID-19 like illness
- Reduction in hospital capacity threatening surge capabilities
- Significant COVID-19 outbreak in the region that threatens the health of the region
- FSO community-wide outbreak of COVID-19 like illness
- Revisions to Restore Illinois Plan or imposition of modified regulations

FSO has been operating under phases 1 and 2 of the Restore Illinois plan since the onset of the COVID-19 pandemic. Strict stay at home and social distancing guidelines have been followed. Curb-side deliveries at specific locations and meal delivery to individual rooms and apartments have been in place. Screening, taking temperatures and wearing masks for associates and vendors have been required.

The FSO reopening Plan applies to the entire community but assisted living and skilled nursing are subject to additional regulatory requirements.