



8/23/2021

Dear Resident/Representative,

I am happy to share that we have received all of our Willows Assisted Living and Reflections Memory Support resident and staff results from our COVID-19 testing conducted on Thursday, 8/19 and Friday, 8/20 with no further positive cases.

In accordance with IDPH requirements, the below steps have been implemented:

- Universal Testing of all residents and staff members
  - Staff testing will take place again on Monday, 8/23
  - Resident testing will take place again on Tuesday, 8/24
- **Reflections Memory Support** will be open for visitation, communal dining, and group activities on Monday, 8/23.
- **Willows Assisted Living** will remain under restriction pending further testing on Monday, 8/23 and Tuesday, 8/24.
- If there are no new cases of COVID-19 among residents or staff, Willows Assisted Living will be open for visitation, communal dining, and group activities on Saturday, 8/28.
- At this time, for Willows Assisted Living, all meals will continue to be delivered directly to resident apartment homes, beauty shop appointments and group activities remain paused.
- Masking
  - Face masks are required to be worn by all residents inside and outside, regardless of vaccination status
  - Face masks are required to be worn by all visitors while visiting outside or inside resident apartment homes regardless of vaccination status
- Admissions and Readmissions
  - All residents returning from being out of the community for 24 hours will need to quarantine for 14 days
  - This includes overnight stays with family or hospitalizations.
- Visitation
  - Outdoor visitation is permitted for residents that are not under quarantine or isolation precautions. Designated visitation is permitted outside of the Birch entrance.
  - We will continue to offer scheduled window, virtual visits. Please reach out to our Lifestyles team to coordinate. 847 884-5306.

We remain dedicated to the health and safety of our residents and continue to keep each of you in our thoughts and prayers as we continue to battle this ongoing pandemic

For any questions or concerns, please contact me at 847-884-5020

Colleen Kowalewski

Life Services Director-Willows Assisted Living-Reflections Memory Support